

PUBLIC HIRE LICENSING

GUIDANCE ON DECISION MAKING

The following document is to be used for the guidance of Members and Officers in reaching a decision.

None of the suggested courses of action are to be deemed binding and each case must be treated on its own merits.

Officers are reminded that where a decision could be seen as controversial or involve long term loss of employment or at the request of the applicant, the decision must be referred to a Licensing Sub-Committee

Revised 5/2016

High Level Scenario	Scenario Detail	Action	Decision
The applicant has received a	Court has imposed a custodial	If sentence is still current,	Application Refused.
custodial sentences for any	sentence, for any type of offence	irrespective of 'early'	
offence(including suspended	&sentence is still current.	release the application	
sentences).		should be refused.	
		If sentence is no longer	
		current refer to specific	
(new applicant)		business rule for offence	
(new applicant)		type below.	
The applicant has received a	Excludes these Offence Types:	Consideration should be given	1. More than 1 caution in last
simple or conditional caution		to:	12 months refuse
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(new applicant)	major & serious violent offences		2. Up to 3 cautions in last 6
	sexual offences	the nature of the offence	years grant licence with a
	touting	the time passed since the	warning
	driving offences	offence	Ū.
	public hire vehicle offences	the outcome of the matter	3. More than 3 cautions in last
			6 years refuse
			4. Cautions over 6 years old
			grant licence

High Level Scenario	Scenario Detail	Action	Decision
Conditional or Absolute Discharge (New applicant)	The offence committed is likely to lead to the refusal of application of the licence. Excludes these Offence Types: major & serious violent offences sexual offences touting driving offences phv / taxi offences	Consideration should be given to the nature of the offence, the time passed since the offence and the outcome of the matter.	 More than 1 Conditional / Absolute Discharge in last 12 months refuse Up to 3 Conditional / Absolute Discharge's in last 6 years grant licence with a warning More than 3 Conditional / Absolute Discharge's in last 6 years – refuse Conditional / Absolute Discharge's over 6 years old grant licence
A series of offences over a period of time (i.e. Criminal record identifies multiple offences having been committed) (new applicant)	Excludes these Offence Types: Major Violent Offence Sexual Offences Driving Offences	Subcommittee to decide if applicant is a fit and proper person to hold a licence based on the number and nature of offences.	 Grant Refuse Conditional grant
Major Violent Offence (new applicant)	Murder Manslaughter Culpable homicide whilst driving Terrorism offences Any similar offences	Irrespective of when offence occurred the application should be refused	Application Refused

Scenario Detail	Action	Decision
Arson	Determine whether 7 years	If yes grant a licence with
Threats to Kill	free of conviction or 3 years	warning
Wounding with intent to cause	after completion of term of	
GBH	imprisonment, whichever is	If no refuse application
GBH	greater. Add 2 years to	
ABH that is racially aggravated	above if offence incurred in	
Robbery	the course of employment	
Aggravated Burglary	as a Public Hire Driver	
Racially aggravated criminal		
damage		
Racially or religiously aggravated		
threatening/disorderly behaviour		
Riot / Violent Disorder & Affray		
Trafficking People for Exploitation		
Any immigration offence		
Any similar offences		
Common assault	Determine whether 3 years	If yes grant a licence with
ABH	free of conviction or 3 years	warning
Assault with intent to resist arrest	after completion of term of	
Assault on Police	imprisonment, whichever is	If more than 5 years since
Threatening or disorderly	greater	conviction completed grant
behaviour		licence
Criminal damage	Add 2 years to above if	
Harassment	offence incurred in the	If no refuse application
Other similar offences	course of employment as a	
	 Threats to Kill Wounding with intent to cause GBH GBH ABH that is racially aggravated Robbery Aggravated Burglary Racially aggravated criminal damage Racially or religiously aggravated threatening/disorderly behaviour Riot / Violent Disorder & Affray Trafficking People for Exploitation Any immigration offence Any similar offences Common assault ABH Assault with intent to resist arrest Assault on Police Threatening or disorderly behaviour Criminal damage 	Threats to Killfree of conviction or 3 years after completion of term of imprisonment, whichever is greater. Add 2 years to above if offence incurred in the course of employment as a Public Hire DriverAggravated Burglary Racially aggravated criminal damage Racially or religiously aggravated threatening/disorderly behaviour Riot / Violent Disorder & Affray Trafficking People for Exploitation Any immigration offence Any similar offencesDetermine whether 3 years after completion of term of imprisonment, whichever is greater. Add 2 years to above if offence incurred in the course of employment as a Public Hire DriverCommon assault ABH Assault with intent to resist arrest Assault on Police Threatening or disorderly behaviour Criminal damageDetermine whether 3 years after completion of term of imprisonment, whichever is greaterAdd 2 years to above if

High Level Scenario	Scenario Detail	Action	Decision
More than 1 Violent Offence	N/A	Application should be	Application Refused
within last 10 years		refused	
(new applicant)			
Serious sex, indecent &	Rape	Irrespective of when offence	Application Refused
Trafficking for Sexual	Assault by penetration	occurred the application	
Exploitation offences	Offences involving children or vulnerable adults Sexual assault	should be refused	
(new applicant)	Indecent assault Possession of indecent photos, child pornography Exploitation of prostitution Trafficking for sexual Exploitation Other similar offences		
	Or any sex or indecency offence that was committed in the course of employment as a taxi or PHV driver		
Other Sexual Offences	Indecent exposure Soliciting (kerb crawling)	Determine whether 7 years free of conviction or 3 years	If yes grant a licence with
(new applicant)	Other similar offences	after completion of term of imprisonment, whichever is greater	warning
		Add 2 years to above if offence incurred in the course of employment as a Public Hire Driver	If no refuse application

High Level Scenario	Scenario Detail	Action	Decision
More than 1 Sexual Offence (irrespective of type) (New applicant)	N/A	Application should be refused	Application Refused
Dishonesty Offences (new applicant)	Theft Burglary Fraud Benefit Fraud Handling or receiving stolen goods Forgery Conspiracy to defraud Obtaining money or property by deception Other deception Taking a vehicle without consent Perverting the course of justice Any similar offences	Determine whether 3 years free of conviction or 3 years after completion of term of imprisonment, whichever is greater Determine if more than 1 conviction of this type within last 10 years Add 2 years to above if offence incurred in the course of employment as a Public Hire Driver	If yes grant a licence with warning If more than 10 years since conviction or sentence completed grant licence If no refuse application If more than 1 conviction of this type within the last 10 years refuse application
Drugs Offences (new applicant)	Isolated conviction for the possession of drugs	Consideration needs to be given to the nature and quantity of drugs, as well as the sentence imposed by the court. If conviction is for Class A 5 years free of conviction. If conviction is for Class B or lower 3 years free of conviction	If yes grant a licence with warning If more than 10 years since conviction or sentence completed grant licence If no refuse application

High Level Scenario	Scenario Detail	Action	Decision
Drugs Offences	More than 1 conviction for the	Determine whether:	If yes grant a licence with
(new applicant)	possession of drugs		warning
		Convictions include Class A	
		7 years free of conviction	If more than 10 years since
			conviction or sentence
		Convictions are Class B or	completed grant licence
		lower 5 years free of	
		conviction	If no refuse application
Drugs Offences	Conviction for the supply,	Determine whether 7 years	If yes grant a licence with
- -	importing or production of drugs	free of conviction or 3 years	warning
(new applicant)		after completion of term of	
		imprisonment, whichever is	If more than 10 years since
		greater	sentence completed grant
			licence
			If no refuse application
Possession of a Weapon	N/A	Determine whether 3 years	If yes grant a licence with
offence	N/A	free of conviction or 3 years	warning
Dience		after completion of term of	warning
(new applicant)		imprisonment, whichever is	If more than 10 years since
		greater	conviction or sentence
		9.0010	completed grant licence
			If no refuse application

High Level Scenario	Scenario Detail	Action	Decision
Touting & Illegally plying for hire (new applicant)	N/A	Determine if isolated conviction and if convicted, caution or other penalty within last 12 months or if more than 1 offence in last 5 years	 Isolated conviction, caution or other penalty more than 12 months old: yes - grant licence with a warning no - refuse application More than 1 conviction, caution or other penalty in last 5 years, refuse application More than 1 conviction, caution or other penalty over s years old, grant licence with a warning
Driving Offences Involving Loss of Life	1. Causing death by dangerous driving Causing death by careless	1. Determine whether free of convictions for 7 years or	If yes grant a licence with warning
(new applicant)	driving whilst under influence of drink or drugs Any other similar offence	3 years after completion of sentence whichever is greater	If no refuse application
	2. Causing death by careless driving	2. Determine whether free of conviction or completion of sentence for 3 years	
		Add 2 years to above if offence incurred in the course of employment as a Public Hire Driver	

High Level Scenario	Scenario Detail	Action	Decision
Isolated Conviction of Drink	1. Isolated conviction and still	Determine when DVLA	1. Application should be
Driving / Driving while under	disqualified from driving	licence was restored and	deemed incomplete and
Influence of Drugs		whether conviction involved	withdrawn. Reapplication
6	2. Isolated conviction which	use of a Public Hire	should not be considered until
(new applicant)	involved the use of a Public Hire		the restoration of the DVLA
	and still disqualified from driving	If there is any suggestion that the applicant is alcohol	licence
	3. Isolated conviction and DVLA now restored	or drug dependent, a satisfactory special medical report must be provided	2. Application should be deemed incomplete and withdrawn. Reapplication
	4. Isolated conviction which	before the application can	should not be considered until
	involved the use of a Public Hire and DVLA now restored	be allowed to proceed	12 months after the restoration of the DVLA licence
			3a. Grant licence with a warning
			3b. If more than 10 years since disqualification completed grant licence
			4 . Refuse application until 12 months after the restoration of the DVLA licence

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High Level Scenario	Scenario Detail	Action	Decision
More than 1 Drink Driving / Driving while under Influence of Drugs Conviction (new applicant)	 More than 1 conviction and still disqualified from driving More than 1 conviction and DVLA now restored 	Determine when DVLA licence was restored If there is any suggestion that the applicant is alcohol or drug dependent, a satisfactory special medical report must be provided before the application can be allowed to proceed	 Application should be deemed incomplete and withdrawn. Reapplication should not be considered until 3 years after the restoration of the DVLA licence If less than 3 years since restoration of DVLA licence refuse application More than 3 years since restoration of DVLA licence grant licence with a warning More than 10 years since restoration of DVLA licence grant licence

Conviction/disqualification from driving (has been declared within the last 3 years) (Renewal applicant)Renewal application declares that a Conviction/disqualification from driving was incurred within the last 3 yearsConsider whether matter has already been disclosed and taken into consideration Further escalation may be required were necessary(Renewal applicant)If not previously declared/dealt with, need to also consider:	1. If matter has already been considered NFA and consider issuing further, continual licence	has already been disclosed		Conviction/disgualification from
revocation of the licence had immediate notification of the conviction been received at the time The length of time that has passed since the conviction The sentence imposed by the court If the licence has expired, how long has it been since licence expiry	2. If matter has not been previously considered Do not issue further, continual licence Consideration could be given to refusal of the renewal application, if deemed appropriate	 Further escalation may be required were necessary If not previously declared/dealt with, need to also consider: Whether nature of the offence would've led to the revocation of the licence had immediate notification of the conviction been received at the time The length of time that has passed since the conviction The sentence imposed by the court If the licence has expired, how long has it been since 	•	driving (has been declared within the last 3 years)

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High Level Scenario	Scenario Detail	Action	Decision
Endorsable Traffic Offences (new applicant)	Accident offences Driving whilst disqualified Careless Driving Construction and use offences Dangerous driving Drink or drugs offences Insurance offences Licence offences Theft or Unauthorised Taking	Need to consider: Number and nature of offences Consider the penalty imposed for an indication as to the seriousness of the offence	 If still disqualified from driving due to "totting up" application should be deemed incomplete and withdrawn. Reapplication should not be considered until the restoration of the DVLA licence Isolated offence and DVLA licence restored grant a licence with a warning More than 1 offence in the last 2 years refuse application. Reapplication would not be considered for 1 3 years (depending on number and nature of offences incurred)

High Level Scenario	Scenario Detail	Action	Decision
Endorsable Traffic Offences	Speed limit offences Traffic direction offences	Need to consider:	1. If still disqualified from driving due to "totting up"
(new applicant)	No Insurance Driving without Due Care and Attention	Number and nature of offences. Consider the penalty	application should be deemed incomplete and withdrawn. Reapplication should not be
	Driving whilst disqualified Accident offences	imposed for an indication as to the seriousness of the offence	considered until the restoratio of the DVLA licence
			2. If 10 or fewer points on DVLA licence grant licence with a warning.
			3. If more than 1 offence in the last 2 years of a serious drivin offence (no insurance, driving without due and attention etc)
			Refuse (may reapply when 12months have elapsed since last offence)
Criminal Behaviour Order	Dependent on the nature of the order	Sub-committee to decide if applicant is a fit and proper	1. Grant
(new applicant)		person to hold a licence	2. Refuse
		based on the number and nature of offences.	3. Conditional grant
DBS Barred List	DBS shows applicant is on the 'barred list'	Refuse	Application Refused
(new applicant)			

High Level Scenario	Scenario Detail	Action	Decision
Previous Licence Revoked for PHV / Taxi Offences (new applicant)	Applicant is previous licence holder whose licence was revoked.	Determine whether 3 years since revocation	 If less than 3 years since revocation. Refuse. Between 3 and 6 years since revocation. Grant
			3. More than 6 years since revocation. Grant licence.
Applicant has been previously licensed by another Licensing	Applicant has indicated they have been previously licensed by	Request for Information to be submitted to other Local	 Application to be placed or hold until suspension served.
Authority	another Local Authority on	Authority under Data	
(new applicant)	application form.	Protection Act Section 31.	2. Grant licence with warning
(FF		Determine from other LA's response whether:	 If threat to public safety refuse.
		1. The applicant is currently suspended	Otherwise Subcommittee to decide whether warning woul suffice or a sterner sanction
		2. Has served a period of suspension that is now completed	imposed
		3. Has been previously revoked. Need to consider reasons for revocation and if there is a threat to public safety	

High Level Scenario	Scenario Detail	Action	Decision
Previous Licence Holder has	Applicant was previously licensed	1.Consideration must be given	1. If no
submitted late renewal	and has submitted a late renewal	to the following factors and the length of time since expiry of	Grant licence with warning
(renewal applicant)		the previous licence, prior to any decision to issue a licence:	If yes
		Is it within 3 months of expiry & has the driver renewed late previously?	Refuse application (can reapply after 12 months from refusal)
		Did the driver work as a taxi or PHV driver with an expired	2. Refuse application (can reapply after 12 months from
	C	licence having been warned that he could not work?	refusal)
		Did the driver continue to work as a taxi or PHV driver three	
		months after the licence expired?	
		2. Is it more than 3 months since expiry	
Previously revoked or	There are outstanding court costs	Application payment is to be	Application Placed on Hold
suspended driver submits new	owed to the council	processed and offset against	
or renewal application		outstanding debt.& application	
(new / renewal applicant)		to be placed on hold until outstanding costs are paid in	
		full and new / renewal	
		application paid	

High Level Scenario	Scenario Detail	Action	Decision
Custodial Sentences	Court has imposed a custodial		1. If sentencing imposed at Court
(including suspended	sentence, for any type of offence		is a term of imprisonment
sentences)			(including suspended sentences)
			Revocation of the licence
All Offences			
			2. If still serving term of
(Licensed Driver)			imprisonment and was convicted
			of a violent or sexual offence
			Immediate revocation of the
			licence

High Level Scenario	Scenario Detail	Action	Decision
Non-Custodial Sentences Except Specified Offences (Licensed Driver)	Court has imposed any type of sentence excluding Custodial Sentences, Conditional Discharge & Absolute Discharge. Excludes these Offence Types: Serious Violent Offence Sexual Offence Touting Driving Offences Public Hire Offences Forged / Stolen Identifiers	Need to consider: Nature of the offence Severity of sentence imposed by the Court Any previous history If immediate notification received Driver notified at renewal If offence occurred whilst in employment as Public Hire Driver, a sterner sanction maybe applicable	Single offence in last 6 years Warning Further offence and warning issued in last 6 years Suspend (1month) More than 1 offence in last 6 years and No Warnings on File Suspend (1 month) (Can consider longer depending on number and nature of offences) Driver suspended in last 6 years Revoke / Refuse.

High Level Scenario	Scenario Detail	Action	Decision
Cautions Except Specified Offences (Licensed driver)	Excludes these Offence Types: Serious Violent Offences Sexual Offences Touting Driving Offences Public Hire Offences Forged / Stolen Identifiers	Consideration should be given to: The nature and number of offences The time passed since the offence The outcome of the matter Any previous history of offences (particularly convictions) If immediate notification received	 Single Offence in last 6 years – Warning Multiple offences or previously warned in last 6 years, consider a period of suspension (1 month), or for persistent offenders revocation may be appropriate.
Conditional or Absolute discharge except Specified Offences (Licensed driver)	If offence committed is likely to lead to the revocation of the licence Excludes these Offence Types: Serious Violent Offences Sexual Offences Touting Driving Offences Public Hire Offences Forged / Stolen Identifiers	Sub-committee to decide if applicant is a fit and proper person to hold a licence based on the number and nature of offences.	1.Grant2.Refuse3.Conditional grant

High Level Scenario	Scenario Detail	Action	Decision
Arrests, charges and summonses (Licensed driver)	Arrested/charged but NOT convicted relating to a serious nature i.e., assaults, rape, paedophilia, drugs or excess alcohol whilst at work Note: Ongoing	Immediate suspension of licence	Licence to be suspended with immediate effect, pending the outcome of the investigation/court hearing
Arrests, charges and summonses	Arrested/charged but NOT convicted relating to any other type of offence (which does not	Consideration should be given to:	Subcommittee to decide whether further escalation required for consideration of
(Licensed driver)	suggest they may be a danger to the public) Note: Ongoing	The nature and number of offences The time passed since the offence The outcome of the matter Any previous history of offences (particularly convictions) If immediate notification received	immediate suspension If immediate suspension not being considered (due to no concerns about public safety), a period of suspension (until the outcome of the criminal proceedings) could be considered appropriate
A series of offences over a period of time (i.e. Criminal record identifies multiple offences having been committed) (Licensed driver)	N/A	Escalate to Subcommittee	If sentencing imposed at Cour = term of imprisonment (including suspended sentences) Revocation of the licence is likely to follow

High Level Scenario	Scenario Detail	Action	Decision
Serious Violent, Immigration and Trafficking Offences (Licensed Driver)	Arson Threats to Kill Wounding with intent to cause GBH ABH that is racially aggravated Robbery Aggravated Burglary Racially aggravated criminal damage Racially or religiously aggravated threatening/disorderly behaviour Riot / Violent Disorder & Affray Trafficking People for Exploitation Any immigration offence Any other similar offences	Need to consider: Nature of the offence Severity of sentence imposed by the Court Any previous history If immediate notification received	If a lesser penalty imposed at court, such as a community order, curfew etc. Revocation of the licence will normally follow, unless there is significant mitigation, whereby a period of suspension maybe considered Note: Can be reconsidered for licensing as per the New Applicant times periods for such an offence
Serious sex, indecent & Trafficking for Sexual Exploitation offences (Licensed Driver)	Rape Assault by penetration Offences involving children or vulnerable adults Sexual assault Indecent assault Possession of indecent photos, child pornography Exploitation of prostitution Trafficking for sexual Exploitation Other similar offences	Irrespective of when offence occurred the licence should be revoked	Immediate revocation of the licence

High Level Scenario	Scenario Detail	Action	Decision
Other sexual offences	Indecent exposure' Soliciting	Need to consider: Nature of	If offence occurred whilst in
(Licenced driver)	(kerb crawling) Other similar	the offence Whether it was	capacity as a Public Hire drive
(Licensed driver)	offences.	incurred whilst as a Public	Immediate revocation of the
		Hire driver. Severity of	licence.
		sentence imposed by the	
		Court. Any previous history	
		If immediate notification	
		received.	
Admission of sexual contact	Licensed driver is accused of a	Regardless of whether or	Immediate revocation of the
with a passenger	sexual offence by the police or	not the driver is charged,	licence.
	other credible source and	cautioned or convicted for	
(Licensed driver)	subsequently admits to having	any offence the licence	
	sexual contact with a passenger,	should be revoked.	
	consensual or otherwise.		

High Level Scenario	Scenario Detail	Action	Decision
Drink driving/driving under the influence of drugs (Licensed driver)	 Isolated conviction and still disqualified from driving Isolated conviction with fare paying passengers on board and still disqualified from driving Isolated conviction, but DVLA now restored Isolated conviction with fare paying passengers on board, but DVLA now restored More than 1 conviction and still disqualified from driving More than 1 conviction, but DVLA now restored Solated that a conviction of the still disqualified from driving Convicted but not disqualified 	Need to consider: Nature of the offence Severity of sentence imposed by the Court Any previous history If immediate notification received	 Immediate revocation of the licence Immediate revocation of the licence until 12 months after the restoration of the DVLA licence Revocation of the licence Revocation of the licence until 12 months after the restoration of the licence Revocation of the licence Immediate revocation of the licence Immediate revocation of the licence Immediate revocation of the licence Revocation of DVLA licence Revocation of the licence a period equivalent to the minimum period of disqualification for the offence has lapsed since the date of revocation

High Level Scenario	Scenario Detail	Action	Decision
Specified Serious Endorsable Traffic Offences (Licensed driver)	Causing death by dangerous driving Dangerous Driving Causing death by careless driving Causing death by careless driving whilst under the influence of drink/drugs	Need to consider: Nature of the offence Severity of sentence imposed by the Court Any previous history If immediate notification received Driver notified at renewal	Revocation of the licence
Specified Endorsable Traffic Offences (Licensed driver)	Driving whilst uninsured Driving without due care and attention/reasonable consideration Failure to stop / report an accident	Need to consider: Nature of the offence Severity of sentence imposed by the Court Any previous history If immediate notification received Driver notified us at renewal	 Single offence within a 12 month period OR multiple offences more than 12 months apart Warning Second offence within 12 months Revocation of licence

High Level Scenario	Scenario Detail	Action	Decision
Touting & Illegally plying for	1. Convicted, cautioned or	Need to consider:	No response and 1st offence
hire	subject to any other penalty		1 month Suspension of licence
		If immediate notification	
(Licensed driver)	2. Convicted, cautioned or	received	No relevant mitigation and 1st
	subject to any other penalty and		offence 1 month suspension
	was disqualified from driving	Request written reps	
			Relevant mitigation and 1st
	3. Convicted, cautioned or	Team leader considers	offence Members to decide
	subject to any other penalty, but	response to determine	action to be taken (likely to be
	only identified upon renewal	whether mitigation is	warning)
		relevant	
			More than 1 conviction would
			result in revocation
			Immediate revocation if still
			disqualified
			•

High Level Scenario	Scenario Detail	Action	Decision
Public Hire offences (Licensed driver)	 Examples of Offences include but are not restricted to: Plying for Hire outside of licensed area Refusing to be hired (to a destination within the licensing district) Demanding more than legal fare Abusive language Misbehaviour Failure to carry a copy of a taxi drivers licence Failure to wear a badge (unless exempt) Failure to issue a receipt when requested Failure to produce licence for inspection (within 6 days) Obstructing an Authorised Officer Note: Offences maybe reported by a Compliance Officer, via Police Disclosure, DBS or reported via Complaint 	Consideration should be given to: The nature and number of offences The time passed since the offence The outcome of the matter Any previous history of offences (particularly convictions) If immediate notification received	Single offence – Warning Up to 2 different offences in the last 6 years - Warning More than 2 different offences in the last 6 years and no previous warnings - Warning Can consider suspension depending on nature and number of offences If the driver has been suspended in the last 6 years Revoke / Refuse

High Level Scenario	Scenario Detail	Action	Decision
Forged / Stolen Identifiers (Licensed Driver)	Driver has been found in possession of forged / stolen identifiers (plate, badge etc.)	Revocation of Licence	Immediate Revocation Will consider significant mitigation within 14 days of decision
Applicant has been previously licensed by another Licensing Authority (licensed driver)	The council is made aware that driver is currently licensed by another Local Authority, the other LA has taken disciplinary action against the driver. Note: It is possible for this information to appear in the ORI section of DBS or via other known intelligence.	 Request for Information to be submitted to other Local Authority under Data Protection Act Section 31 Determine from other LA's response whether: The driver is currently suspended Has served a period of suspension that is now completed Has been revoked. Need to consider reasons for revocation and if there is a threat to public safety 	 Consider suspension for same time period as other LA unless significant mitigation provided Warning If threat to public safety revoke Otherwise Subcommittee to decide whether warning would suffice or a sterner sanction imposed

High Level Scenario	Scenario Detail	Action	Decision
Failed Payments	Driver has been issued renewal	Send rejected payment	If payment not made within 7
	licence, application (renewal) fee	letters to licensee (Initial	days of Final Letter Immedia
(Licensed driver)	has been returned to the council	Letter, Reminder Letter,	Revocation of Licence
	as unpaid	Final Letter)	
DBS Barred List	Driver is placed on the DBS	Revocation of Licence	Immediate Revocation
	'barred list'		
(Licensed driver)			
Leaving vehicle unattended on	Report received from Police or		1st offence Written warning
a Taxi Rank	Authorised Officer that a vehicle		2nd offence One month
	has been identified and confirmed		suspension
(Licensed driver)	as left unattended on a taxi rank.		3rd offence Three month
			suspension
	Note: Action will be taken		4th offence Revocation
	irrespective of any conviction /		
	cautions or penalty charge		
	notices		

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High Level Scenario	Scenario Detail	Action	Decision
Renewal Applicant declares conviction/caution on Renewal Form which DOES NOT match the received DBSorNo conviction/cautions are declared(Renewal Applicant)	Applicant has declared a conviction or caution on the renewal application OR included details with the renewal form. The declared offences do not match details of the offences listed on the DBSorApplicant has not declared any convictions or cautions on the renewal application OR included details with the renewal form.Note: This is the first notification to The council of the offence (i.e. not previously known or dealt with)	Determine if;1. The offences listed on the DBS would have led to a revocationor 2. The offences committed would have led to a suspension or warningNote: To determine the above review the licensee business rules for the appropriate offence	 Refuse application Note: Will be able to reapply for a licence inline with the timescales for a new applicant for the appropriate offence Refuse application Note: Will be able to reapply for a licence 12 months from the date of the refusal